

# UNIVERGE® SV8100 Communications Server



## Enhancing your business

The SV8100 is the ideal system for small to medium-sized business' (SMB) that wish to compete and grow their business over time. This robust, feature-rich solution is completely scalable and can be expanded to meet an SMB's communications needs now and in the future.

### Scalable to assist growing businesses

The SV8100 functions alone or in a network and can expand to meet all of your business communication needs, including mission-critical data applications.

### VoIP and traditional voice support

This system enables you to deploy a pure IP solution or any combination of IP and traditional circuit-switched technology. Customise the best communications solution for your business.

### Enhanced centralised management

The SV8100 offers centralised management of your phones, data systems and platforms. Moving phones within your organisation, adding new phones and changing your SV8100 phones configuration is quick and easy. Simply plug your phone in wherever it's needed and it's ready to go!

### Investment protection

Protect your technology investment while providing a migration path to pure IP. The SV8100 has the flexibility to support your existing traditional circuit-switched technology and can be fully utilised to run in a pure IP environment.

### Productivity enhancement

The SV8100 delivers a full suite of advanced applications and a high-powered feature set to help businesses run smoothly. Workers can easily manage their calls from their computer utilising intuitive software applications. The SV8100 mobility features allows your customers to contact your employees even while they are away from their desks.

Designed to be both versatile and scalable, the SV8100 will meet your growing business demands, supporting all your communication needs, be they IP, TDM, video, wired or wireless.

## Productivity Enhancement

The SV8100's resources and features can be transparently shared between branches or remote locations by utilising its networking function - lowering the total cost of ownership.

Any SMB can benefit from the advanced inbuilt applications that are supported by the SV8100.

- **SV8000 Series ACD**  
Provides automatic call distribution for your customer contact needs.
- **SV8000 Series InMail**  
Provides comprehensive voicemail.

These applications can be embedded into the SV8100, enhancing customer service and improving employee productivity for businesses with five or five hundred employees.

## Diverse Features and Applications

The SV8100 streamlines communication for the entire organisation with its diverse suite of features and applications. It enables individuals, departments and locations to work more efficiently by ensuring seamless internal and external communications.

A wide range of tools to enhance mobility, such as cordless and wireless handsets and the SV8000 Series Desktop Suite are supported.

Components of the Desktop Suite include:

- **PC Attendant**  
Significantly improves call management by enabling users to place a complete attendant console on a PC.
- **PC Assistant**  
Gives users the ability to manage and operate desktop phones from their PCs.
- **Softphones**  
Provides convenient, cost-effective mobility.

Windows®-based PC Pro provides centralised online HTML-based programming access. With this intuitive browser software and its easy-to-follow wizards, programming is simplified and the time needed to complete it is significantly reduced.

The SV8100 provides converged communications – data, multimedia and voice – over one network. There is no need to run two sets of cables for voice and data; one cable can do it all. Additionally, up to sixteen sites can be seamlessly linked together to share resources and features.

The SV8100 can link to other NEC telephony devices such as the SV8300, the SV7000 and the NEAX® platforms.

Whether you are a small or medium-sized business, NEC's SV8100 Communications Server provides the scalability and flexibility to meet all of your communication needs.



UNIVERGE360 is NEC's approach to unifying business communications. It places people at the centre of communications and delivers on an organisation's needs by uniting infrastructure, communications and business.

For more information, visit [www.nec.com.au](http://www.nec.com.au), email [contactus@nec.com.au](mailto:contactus@nec.com.au) or call 131 632

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